



Centre Activity Report

External Quality Assurance Sampling Visit

Section 1 Contact details

1.1 Transaction number	8000237706
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1.2 Centre Name	SILC Training Ltd
1.3 Centre number	036054

1.4 Centre contact	
Title	
First name	Chaz
Surname	Watson
Telephone number*	+442086467052
Email address*	silctrainingltd@btconnect.com

Consultant Name	David Cotton
Type of activity	External QA Sampling Visit
Date of activity (dd.mm.yyyy)	21.03.2019
Start Time (24 hrs clock)	09.00
Finish Time (24 hrs clock)	15.30

Location of activity	Centre
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Section 2 Summary of activity & centre staff met

2.1 General comments regarding the day including good practice. For a support visit outline advice, guidance & training provided	
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Meeting commenced with reference back to the PA1 for this visit and to determine specific timings to observe an assessment.

Also a timetable agreed to meet learners and staff when visiting the facility and resources.

A check was made to ensure all the qualifications being currently delivered were included and available for verification.

Reference was also made to the previous report to ensure any action plan points or references are now in compliance

Many thanks for a comfortable base room and immediate access to the C&G walled garden.

All elements of the Pa1 immediately ready for a smooth start to the day and timing set of an assessment observation.

I took the opportunity to have a professional discussion with eleven candidates at the start of the day following the bullet points in section 3.3.

An incredibly quiet group demanding empathy in teasing out response.

All the candidates have some form of additional learning needs and not surprising therefore have confidence issues when faced with an inquisitive stranger from City and Guilds.

But positive response was confirmed gradually and in portfolio induction plus the structure of evidence submitted.

It became a real pleasure throughout the day observing this group, all fully engaged and motivated individually on training tasks and enjoying the experience.

I recognise fully that this centre is far more than a means of gaining a C&G qualification.

The obsessive enthusiasm of the team is awe inspiring and making a real difference to young learners lives.

Pastoral support is energetic and at the highest level gradually developing life skills and confidence towards successful entry to progression colleges, two of which are of direct interest to myself.

The portfolios produced are at the highest standard, probably highly impressive to the feeder establishments of Pru's and special schools.

Good to learn that an open day allows parents and schools to see the confidence and potential now developing.

I observed the assessment over three stages of start middle and end, each of which was demonstrated with skilful empathy by the assessor in raising UPK questions related to the skills demonstrated. All of which resulted in a distinction grade.

Verbal feedback from the Iqa reflected the assessor empathy and compliance to C&G assessment criteria.

Really satisfying to see the confidence of the candidate grow throughout the three assessment phases of start middle and end.

An interesting response to my GLH question expecting an answer of more time needed, but no, candidate immediate retention demanded that successful progress must be swift to retain attention of training into successful completion of the tasks

Good to learn that last academic year resulted in an achievement rate of 96%

Summary ...

An impressive day reviewing excellent portfolios, accurate assessment decisions, highly professional Iqa activity, all combining to assure me and City and Guilds that the qualifications are in very safe hands.

But this centre is more than this, it has been set up for educationally disadvantaged young learners coming from special schools and Pru's

This centre is more than the qualification, but making a difference to formative young lives, confidence, life skills, opportunities.

Staff are making a difference and I have advised the administrators to research C&G Awards of Excellence for the Iqa Chaz Watson.

2.2 Centre staff met

Staff Name	Role	Met
Chaz Watson	IQA	<input checked="" type="radio"/> Yes <input type="radio"/> No
Jordan Smith	Assessor	<input checked="" type="radio"/> Yes <input type="radio"/> No
Sally Harker	QAC	<input checked="" type="radio"/> Yes <input type="radio"/> No